### July 20, 2021 Meeting Notes Summary

#### **Decisions**

- 1. Overnight lot Moved to next meeting
- 2. Follow up with staff regarding housing items path forward? (Nicole)
- 3. Next Meeting:
  - a. Focus on MCRT
    - i. Call types data
    - ii. Sheriff's/Fire Department
  - b. Explore 1-3 Focus Areas
  - c. Community Engagement- identify path forward
  - d. Housing elements
    - i. Homelessness and Crime
  - e. Recommendations
- 4. Public Safety possible Focus Areas (from June retreat, prioritized):
  - a. Support for Mobile Crisis Response Team for call diversion
  - b. Use of data to gauge success or challenge
  - c. Open dialogue with Sheriff's Office
  - d. Balancing education and enforcement; consideration for Encinitas Public Safety Department (Police & Fire); Community-oriented Police presence

#### Public Safety Follow-up (from previous conversations)

- Communication
  - Connect and communicate with other County Sheriff cities
- Education/Learn More
  - Understand Police Presence in Encinitas
  - Fair & Equitable Treatment regarding Traffic Stops
- Identify Potential Focus Areas

#### Housing Follow-Up

- Community Conversation
  - Clarify definition of Affirmative Housing
  - Identify topics
    - Materials
    - Audiences (who are we not reaching?)
  - Accessibility
    - Policy/languages
    - Online
  - Recruiting diverse residents to participate



- Studies
- Input
- Incentives
- Explore?
- "Who lives there?" (Mayor) build out as info
- Process for deed-restricted units
  - Who qualifies?
  - Changes
- Studies
  - o Future presentation to Equity Committee

#### **Public Safety**

- Mobile Crisis Response Teams
  - Unhoused and mental health response
  - Call diversion
  - How can the Equity Committee spread knowledge of it?
    - How to call for support; how to communicate what's going on
    - Increase utilization rate
  - Sheriff's Department how can we better position them?
  - Data how many calls in Encinitas are mental health?
    - Poss. calls with unhoused
    - Correlation to increase in MCRT
  - Dispatchers what do they need to be better supported?
  - Possibility for partnerships with Fire Department and Sheriff's Office
  - Engage undocumented population
  - o 211 report information and referral





The City of Encinitas Housing Element was adopted on April 7, 2021. It identifies a number of action items to affirmatively further fair housing in Encinitas. Below is a summary of some of the Programs and actions to be undertaken over the next few years that staff believe also furthers equity in the community.

# PROGRAM 3F: Seek to Create Community Support for Housing at a Variety of Income Levels

The City will work with the community to achieve community support for housing at a variety of income levels through education and listening forums. Educational opportunities will be provided to city officials, business leaders, established community groups, and the general public on housing related topics.

#### **Objectives:**

- Increase collaboration and build relationships with local and regional organizations to discuss housing topics and assist with outreach to promote educational opportunities to reach underserved residents.
- Provide information to Encinitas residents about local housing needs, state law requirements, and other topics related to housing for all income levels.

#### Program 3H: Examining and Mitigating Barriers to Racial and Ethnic Equity

To better understand the barriers specific to the City of Encinitas and how they may differ from the region at large, the City will conduct a study to identify any potential discriminatory land use and housing-related policies, inequitable community development practices, potential racial or ethnic biases in mortgage lending and rental housing, and other policies and practices that may create or contribute to barriers in access to housing opportunity in Encinitas.

#### Objectives:

- Conduct Study to examine barriers to racial and ethnic equity by December 31, 2022.
- Establish appropriate polices or programs that address identified barriers to equity for all races and ethnic groups.
- When developing new policies, programs, and practices, determine whether they have disparate impacts on any race or ethnic group.
- Explore expansion of the existing Limited English Proficiency (LEP) Plan Citywide for informational materials, presentations, and other outreach collateral. The City will analyze the demographic composition of the community annually to determine which languages should be accommodated.

#### **PROGRAM 5A: Affirmatively Further Fair Housing**

To help identify and address issues of discrimination, the City currently contracts with Legal Aid Society of San Diego, funded by CDBG funds, to provide fair housing and landlord/tenant services to residents and landlords in Encinitas.

#### **Objectives:**

- Contract with a suitable service provider to: a) undertake multimedia fair housing outreach
  using means such as social media, chat rooms, webinars, and community meetings,
  aimed at protected classes; and b) provide lending education and credit counseling,
  primarily to lower income households, to reduce disparities in loan approval rates and use
  of subprime loans.
- Develop educational outreach materials and listening forums that may include but are not limited to workshops, one on one meetings and discussions, and online and print educational resources in English and Spanish. All resources will be available online and hard copy at City Hall and local public libraries.
- Increase collaboration with the jurisdictions in the San Diego region to address regional housing issues through continued membership in SDRAFFH.
- Provide more housing options for special needs groups, especially for seniors and persons with disabilities. Continue to enforce requirements for accessible units in new housing and encourage universal design principles in new housing developments.
- Actively recruit diverse residents to serve or participate on boards, committees, and other City bodies.

#### PROGRAM 5C: Economic Displacement Risk Analysis

The City will conduct a study to analyze gentrification locally and will assess how new development, non-resident occupied short-term rentals, and community investments may potentially influence displacement.

#### Objectives:

- Conduct a Displacement Risk Analysis Study to identify the local conditions that lead to displacement by December 31, 2022.
- Develop and implement an action program based on the results by June 30, 2023.
- Identify potential partners to participate in the study that specialize in eviction-related topics related to displacement, such as the Legal Aid Society of San Diego.





# 2-1-1 SAN DIEGO | COMMUNITY INFORMATION EXCHANGE CLIENT PROFILE REPORT

The following report includes demographics, referrals, needs, social determinants of health, and geographic location for:

Clients Living in Encinitas

CY 2020





**Demographics** 

Referrals

Needs

Social Determinants

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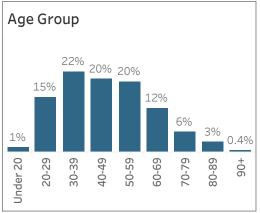
Total Clients: **1.397** 

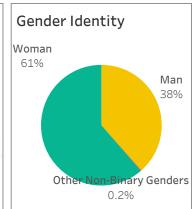
CIE Clients: **979 / 70%** 

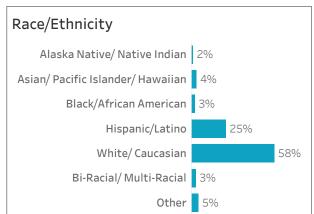
Total Referrals: 5,163

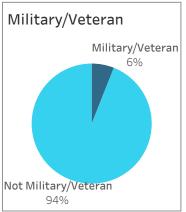
Total Needs: 3,231

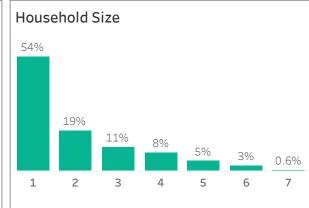
#### General Demographics

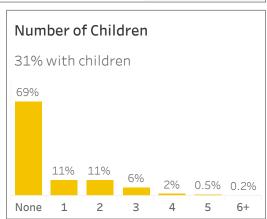




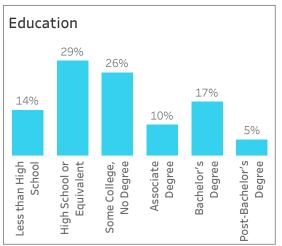


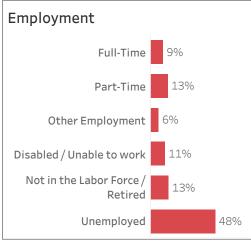


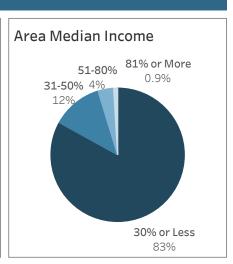




#### Socioeconomic Indicators







CIE (Community Information Exchange) is a HIPAA compliant, multi-dimensional technology platform that provides actionable client-level data through comprehensive assessments, a risk rating tool, community case planning, and facilitated connections to services addressing the social determinants of health.





**Demographics** 

Referrals

Needs

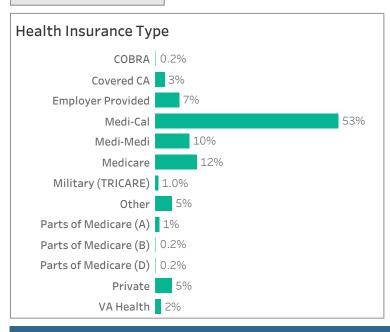
Social Determinants

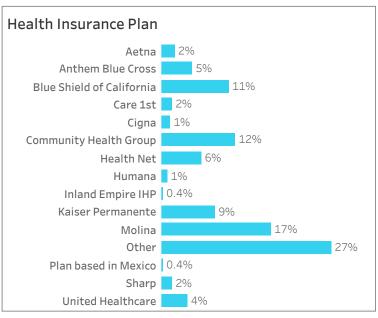
Map

#### Health Insurance

**81%** of clients have health insurance

Health insurance type and plan graphs display percentages of clients with the specified health insurance type or health insurance plan of total people with health insurance.

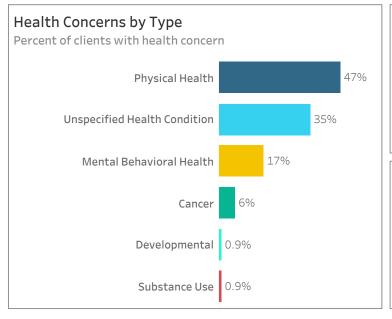


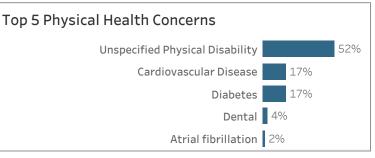


#### Health Concerns

55% of clients reported having a health concern

Health concern rate is the percentage of clients who indicated experiencing a health condition or disability, which includes diagnosed and non-medically diagnosed conditions ranging from physical health, mental health, and substance use. Health concern graphs display percentages of clients with a health concern. Top 5 health concern graphs display percentages of clients with the specified type of concern. Individuals can have more than one concern; therefore, graphs may not total 100%.











Demographics

Referrals

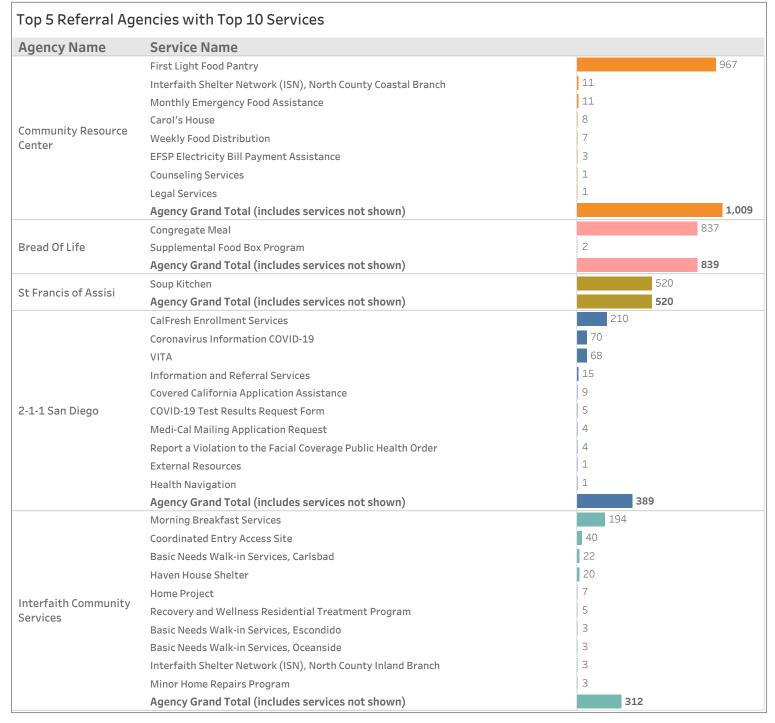
Needs

Social Determinants

Map

Total Referrals: **5,163**  Clients receive referrals to community resources across San Diego and/or Imperial County. The Resource Database is structured into two levels: agency and service. Agency is the highest level of an organization/business and can be comprised of many services, also known as programs. Services specify the type of program offered, including the location of where the service is offered. This client population received **5,163** total referrals spread across **295** unique agencies and **604** unique services.

#### Top Referred Agencies and Services







**Demographics** 

Referrals

Needs

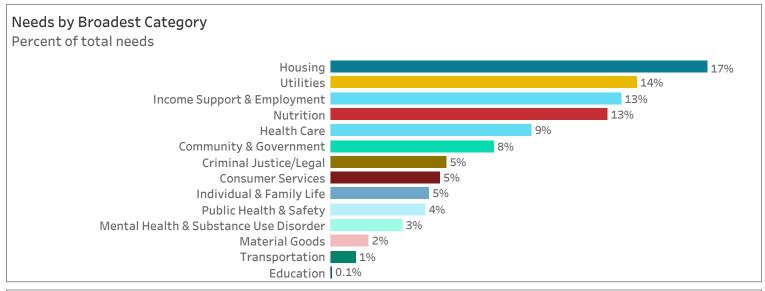
Social Determinants

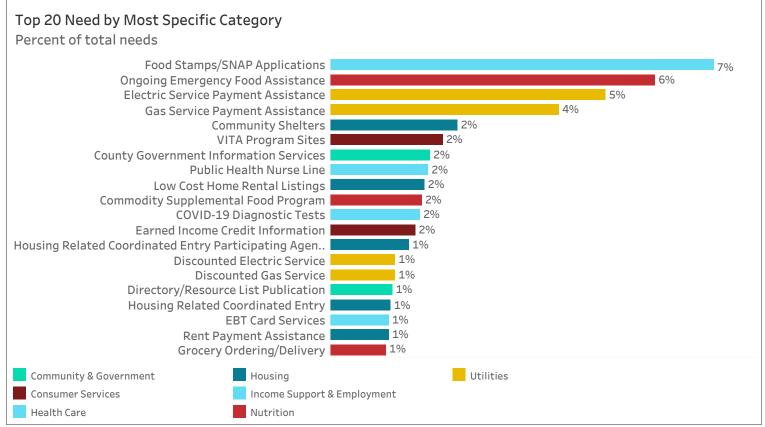
Map

#### Client Needs

Total Needs: 3,231

Needs represent the reasons or descriptions of the type of help that was provided, and are documented when clients receive referrals to community services. These needs are classified using a thorough classification system that distinguishes concepts through a coded system, and puts those concepts into a hierarchical order. The first level is the broadest level, with up to six nested layers that progressively increase in specificity. There were **3,231** total needs for this client population, representing **463** unique categories of need.









**Demographics** 

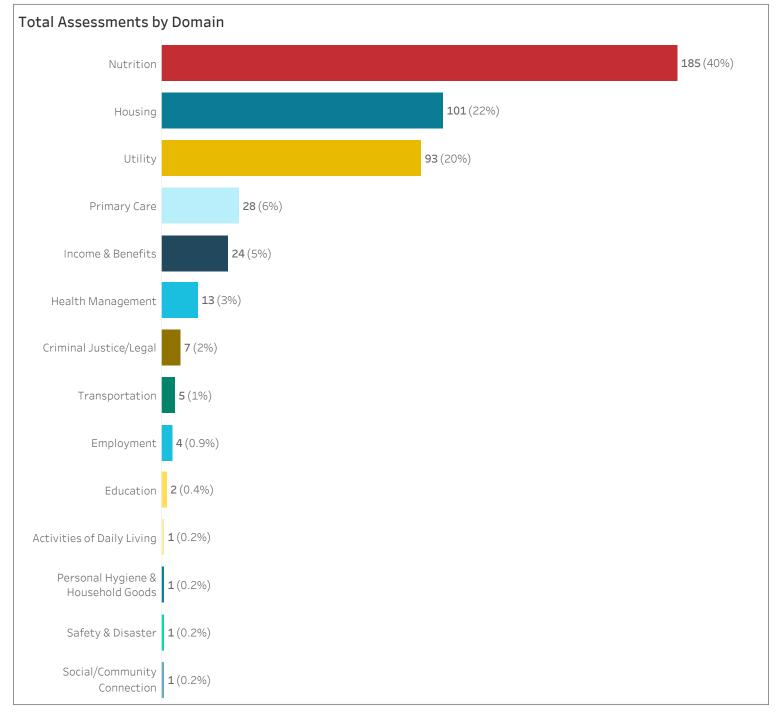
Referrals

Needs

**Social Determinants** 

Map

Total Assessments: 466 2-1-1 San Diego and the Community Information Exchange utilize Social Determinant of Health (SDOH) and Wellness assessments that evaluate a person's situation within three major constructs: immediacy of need, barriers and supports, and knowledge and utilization of community resources. These assessments plot vulnerability on a Crisis to Thriving scale across 14 SDOH Domains. Assessments and needs are similar concepts, but capture different types of information. Whereas needs capture the type of services that clients receive or seek, assessments capture a more in-depth understanding of vulnerability and risk. The information on this page highlights the most commonly completed assessment domains for this client population. The graphs display percentages of total assessments completed.







**Demographics** 

Referrals

Needs

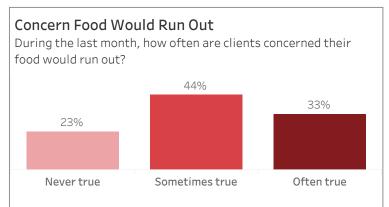
Social Determinants

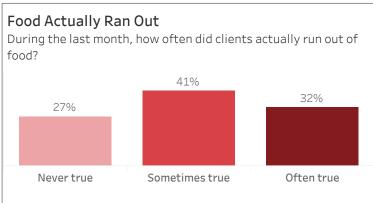
Map



#### Nutrition

82% of clients with a nutrition need had to meet other basic needs before they could pay for nutrition needs

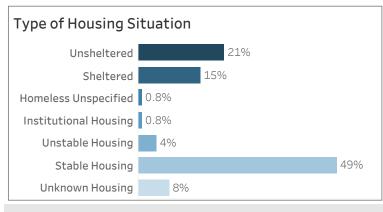


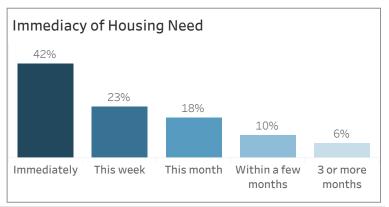




#### Housing

93 clients identified as homeless (sheltered, unsheltered, unspecified homeless)

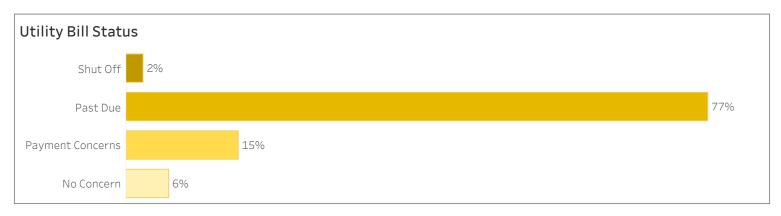






#### Utilities

60% of clients with a utility need had a utility bill over 25% of their income







**Demographics** 

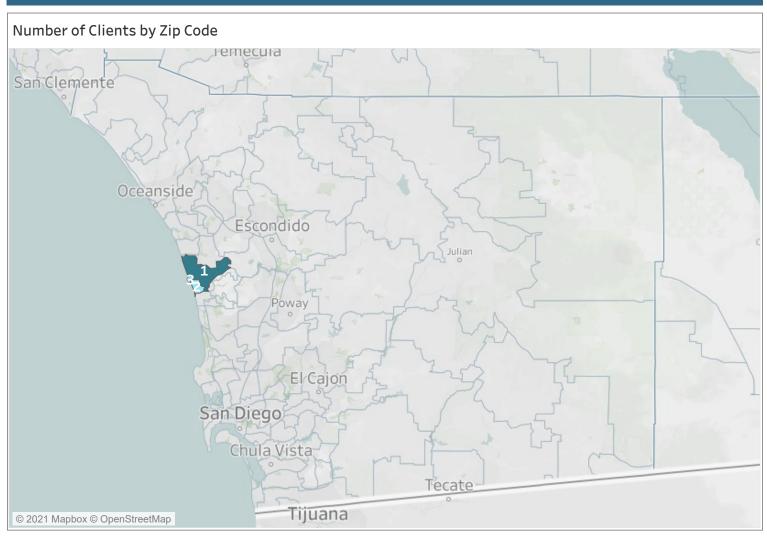
Referrals

Needs

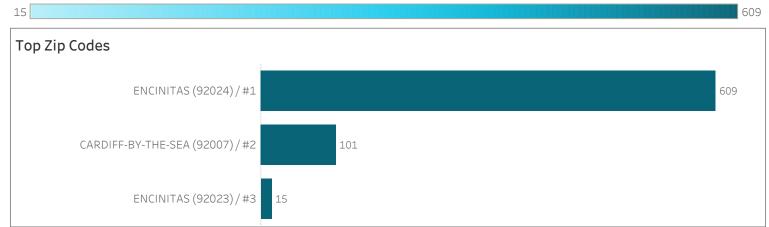
**Social Determinants** 

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### Clients by Zip Code







Note: map includes only clients with a documented need.

#### **NOTES**

#### **General Notes**

- 1. All client data is self-reported.
- 2. Demographic data is out of total known responses.
- 3. All graphs are rounded to the nearest percentage point. Some graphs may appear to total 101% when they actually total 100%, this is due to rounding.
- 4. Needs represent any need a client called in for, not necessarily related to the specific services offered from this agency.
- 5. Not all pages are included in the report if there is not enough data collected.
- 6. Data in report is a snapshot, or point-in-time.

#### Specific Notes about Filters Applied to Report

Identifiable client and anonymous records

#### **Contact Information**

2-1-1 San Diego/Imperial Informatics Department datarequest@211sandiego.org (858) 300-1200

2-1-1 San Diego/Imperial Community Information Exchange

Client Profile Report v3.0