



**Oakcrest Café Transportation Program**  
***Letter Of Understanding/Service Agreement***

- The Oakcrest Café Transportation Program is committed to helping eligible seniors get to and from the Senior Center for the lunch program. Although we cannot always guarantee a ride, we assure that we will do our best to serve you.
- In order to receive the transportation service, you are required to read, sign and agree to abide by the following rules.
- Tipping is NOT allowed.
- Payment for service is a suggested donation of \$2 round-trip.

**Please read, initial, and sign below**

\_\_\_\_\_ I understand that inappropriate usage and abuse of the program will result in the immediate suspension of services.

\_\_\_\_\_ I am responsible for entering and exiting the vehicle on my own, without assistance from the Driver. I will wait for the Driver to open door before entering or exiting the vehicle.

\_\_\_\_\_ I understand that the Driver is not a Caregiver and not a Personal Attendant.

\_\_\_\_\_ I will have a confirmed lunch reservation of the days I request transportation to and from the Senior Center.

\_\_\_\_\_ I understand that transportation is only for going to and from the lunch program.

\_\_\_\_\_ I meet all eligibility requirements to participate in this program.

\_\_\_\_\_ If I am unable to keep my reservation for transportation, I will notify the Senior Services Supervisor as soon as possible.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date \_\_\_\_\_

Recreation Supervisor: \_\_\_\_\_

Date \_\_\_\_\_



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## Oakcrest Café Transportation Program *Application*

Please fill out both sides completely and return to: Encinitas Senior Center

Name: \_\_\_\_\_ Birthdate: \_\_\_/\_\_\_/\_\_\_

Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_ Phone: \_\_\_\_\_

Local Emergency Contact \_\_\_\_\_ Phone: \_\_\_\_\_  
Nearest relative NOT living with you:  
Name: \_\_\_\_\_ Relationship: \_\_\_\_\_ Phone: \_\_\_\_\_  
Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_  
Physician: \_\_\_\_\_ Phone: \_\_\_\_\_ Location: \_\_\_\_\_  
Insurance Provider: \_\_\_\_\_

Please complete the following information:

1. Are you able to drive? YES NO
2. Do you live alone? YES NO If no, list # of people in residence. \_\_\_\_\_
3. Can anyone in your home drive for you? YES NO
4. Do you have any physical limitations to this program?
5. Can you operate independently?
6. Are you eligible or currently enrolled in the LIFT (ADA) program? YES NO  
\*For more information, or to apply for LIFT, please call 877-232-7433 or [adaride.com](http://adaride.com)
7. Reasons why you cannot use public or other transportation:

\_\_\_\_\_  
\_\_\_\_\_

8. How did you find out about our transportation program?

\_\_\_\_\_  
\_\_\_\_\_



### *Terms and Conditions*

1. I verify that I am an Encinitas resident in the 92024 or 92007 zip codes.
2. I verify that I am 60 years of age or older.
3. I understand that no appointments or special arrangements will be made between the Driver and me. All reservations must be made through the Oakcrest Café Lunch Program.

The information that I have provided is true and accurate to the best of my knowledge. I authorize representatives to contact persons whom I have listed on this application, or to make other inquiries as necessary to verify the information that I have provided. I, the undersigned, understand and agree to follow the above conditions for participation in the transportation program. I, myself, and anyone entitled to act on my behalf, waive and release the City of Encinitas, its officers, agents, employees, and volunteers from any and all claims of liabilities of any kind arising from my participation in the program.

Print Name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Recreation Supervisor: \_\_\_\_\_ Date: \_\_\_\_\_

**Encinitas Senior Center- Oakcrest Café Transportation Program**  
*Passenger Van Rules and Procedures*

**ELIGIBILITY**

- Encinitas resident living in the 92024 or 92007 zip code, who are 60+, with no other means of transportation. (Please note that eligibility does not constitute rides in the van.)
- Completed application with the Senior Center Manager or Recreation Supervisor's approval signature on file with the City of Encinitas Senior Center.
- Passenger must have a reservation to participate in the Oakcrest Café Lunch Program on the same day that they reserve a ride.

**SIGN UP**

- You must sign up for a round-trip ride by 12:00pm the business day **before** you need a ride and specify a meal and van reservation. You may sign up for rides up to one week in advance.
- Seating availability is limited, and will be based on a first reserved, first served basis.

**DONATION**

- Donations gladly accepted.
- Suggested donation is \$2 round-trip. The Van Driver is not authorized to accept donations. Donations may be placed in the anonymous contribution box located at the check-in for the lunch program.

**PICK UP**

- The Senior Center Van will depart the Senior Center Monday through Friday and will arrive to pick you up at your Encinitas place of residency. You will be given an approximate pick-up window, which is determined according to your location, and logistically in coordination with the other passenger locations.
- You will be given a courtesy call when you are next on the route.
- Please note that your pick-up time may vary from day to day.
- In accordance with the policy, the Van Driver will continue on with his scheduled route if you are not present at your pick-up time.

**DEPARTURE**

- The Senior Center Van will depart the lunch program Monday through Friday following lunch to drop you off at your Encinitas place of residency.
- You will be given an approximate drop-off window, which is determined according to your location, and logistically in coordination with the other passenger locations.
- Please note that your drop-off time may vary from day to day.
- If you are not at the designated departure site on time, you will be responsible for finding your own ride home.

**CANCELLATIONS**

- If you must cancel, please call the Lunch Program at 760-943-2258, preferably 24 hours in advance, and notify the Senior Services Supervisor. Not notifying the supervisor may be grounds for discontinuing future participation in the Transportation Program.

**ADDITIONAL RULES**

- Seat belts must be properly worn at all times.
- No food or drinks are permitted in the passenger van.
- The City of Encinitas and the Encinitas Senior Center is not responsible for items lost, stolen, or missing in the van.
- **No** additional stops will be made which are not on the schedule. Please **DO NOT** make special requests of the driver.
- The Encinitas Senior Center reserves the right to make changes to the schedule at any time. Rides may be cancelled at any time.